

## Strategies and Opportunities for Strengthening Community Health through Medical-Legal Partnership – Public Health Collaboration

October 30, 2019

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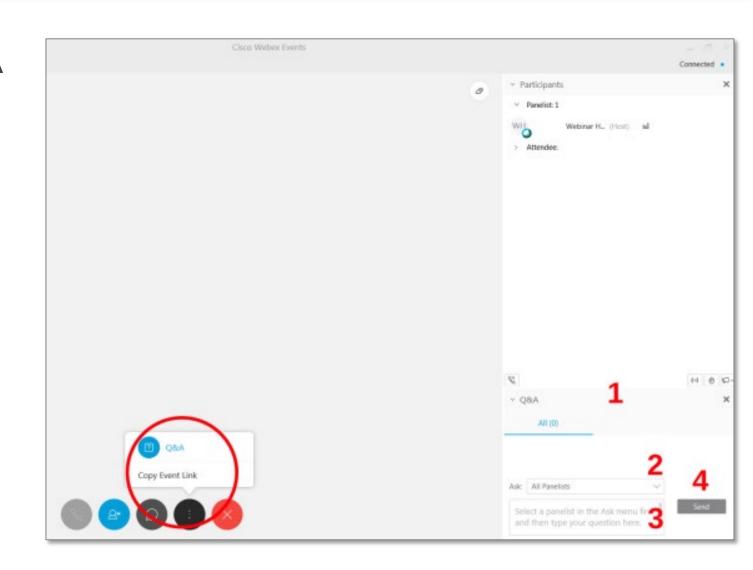






## How to Use WebEx Q & A

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## **Moderator**



Emily Yu, Executive Director, BUILD Health Challenge

- B.S., Georgetown University
- Research interests/areas of expertise:
  - Cross-sector collaboration
  - Networks
  - Communications



## Presenter



Tracy Goodman, Healthy Together Director, DC Children's Law Center

- J.D., Georgetown University Law Center
- B.A., American University
- Research interests/areas of expertise:
  - Special education and early intervention law
  - Healthy housing and housing law
  - Access to health care/health equity



## Presenter



**Holly R. Stevens**, Director of Evaluation and Learning, DC Children's Law Center

- Ph.D., George Mason University
- M.A., Marymount University
- B.A., State University of New York at Cortland
- Research interests/areas of expertise:
  - Access to justice
  - Juvenile justice
  - Health in juvenile justice facilities



## Presenter



Alice Setrini, MLP Supervising Attorney, Legal Aid Chicago

- J.D., Northwestern University Pritzker School of Law
- B.A., Northwestern University Weinberg College of Arts and Sciences
- Research interests/areas of expertise:
  - Medical-Legal Partnerships
  - Health Equity
  - Structural Racism



# BUILD HEALTH Challenge®

Health isn't made in a doctor's office.

It's the result of the air you breathe, the food you eat, and the places you live, work, and play.

## **Mission**







The BUILD Health Challenge contributes to the creation of a new norm in the US, one that puts multi-sector community-driven partnerships at the foundation of improving health for everyone.







## **BUILD's Principles – Our Approach**











### BOLD

Partnerships that aspire toward a fundamental shift beyond short-term programmatic work to longer-term influences over policy, regulation, and systems-level change

### **UPSTREAM**

Partnerships that focus on the social, environmental and economic factors that have the greatest influence on the health of a community, rather than on access or care delivery

## **INTEGRATED**

Partnerships that align the practices and perspectives of communities, health systems and public health under a shared vision, establishing new roles while continuing to draw upon the strengths of each partner

### LOCAL

Partnerships that engage neighborhood residents and community leaders as key voices and thought leaders throughout all stages of planning and implementation

## DATA-DRIVEN

Partnerships that use data from both clinical and community sources as a tool to identify key needs, measure meaningful change, and facilitate transparency amongst stakeholders to generate actionable insights

## MOVING UPSTREAM

BUILD communities are moving attention, action, and resources upstream across a variety of issues.

These efforts are already yielding promising results that have the potential to be sustained, replicated and scaled.



In its first 3 years, BUILD has supported 37 communities in 21 states and the District of Columbia

## **Partners**























## **BUILD Health DC:**

Reducing Asthma Disparity through Public Health, Community Engagement, Systemic and Direct Legal Interventions

> Holly Stevens, Children's Law Center Tracy Goodman, Children's Law Center

## Healthy Together: DC's MLP for Children and Families







## WHY WE DO THIS!

Our medicallegal partnership embeds attorneys with health care teams across DC to expand health and legal services positively impacting more than 1,000 children in 2017.

We Reach Children and Families in their Community

ER Visits per 1,000 children

Up to 8

9 - 21

22 - 32

22 - 32

33 - 47

48 - 76

Children's Law Center's Healthy Together medical-legal partnership site

## **BUILD Health DC**





Parent Community
Partners



Pediatric Health

Housing Conditions

Law and Policies

## **BUILD Health DC**

Goal is to reduce the number of children living with uncontrolled asthma in Wards 7 and 8 through:

**Direct Legal Services to Families** 



**Community Engagement** 



**Data Sharing** 



**Systemic and Policy Work** 



## DC Health as a BUILD Health Partner

- Population-level Data
  - Pediatric Asthma Emergency Department
  - Pediatric Inpatient Hospitalization
  - Pediatric Asthma Prevalence
  - School Health Encounters

- Policy Guidance
  - Policy and systems-level actions that directly affect the social determinants of health
  - Health in All Policies Approach

## **Collaborative Solutions**











## Community Engagement: From Feedback to Full Integration

Feedback Loops & Focus Groups



Parent Advisory Council



Integration as BUILD Health DC team members

## **Focus Groups and PAC**

- Goal: To modify service delivery to improve connection with clients
  - Formal interviews by medical partner with focus on challenges and barriers to working with lawyers
  - Reviewed results with IMPACT DC's Parent Advisory Council (PAC)
- PAC also revised job descriptions, participated in interviews, provided recommendations on intake process

## Focus Group and Parent Advisory Council Recommendation Highlights

- Connection and Consistency
  - Regular and reliable communication
  - Showing that the legal team cares about and respects the family
- Address imbalance of power
  - Really explain the process and expectations
  - Use layman's terms
- Get to know the lawyers and team members
  - Share information about who we are and who is on the team
  - Know about asthma, what families are going through

## **Parent Training for Systemic Work**



## Data: The Cornerstone of BUILD work

- First step: Assess what data is available now
- Second step: Assess what data we want
- Challenges:
  - Lack of reliable housing inspection data
  - Lack of access to some data
  - Governance and technical capacity for data sharing and analysis
- What can we do now and how can we build for future?

## Theory: Effective MLP intervention help avoid costs for healthcare payors

### 12 Months Prior to Referral

- 3 ED visits
- 1 hospitalization
- 4 office visits
- Medication
- \$16,865 total charges<sup>3</sup>



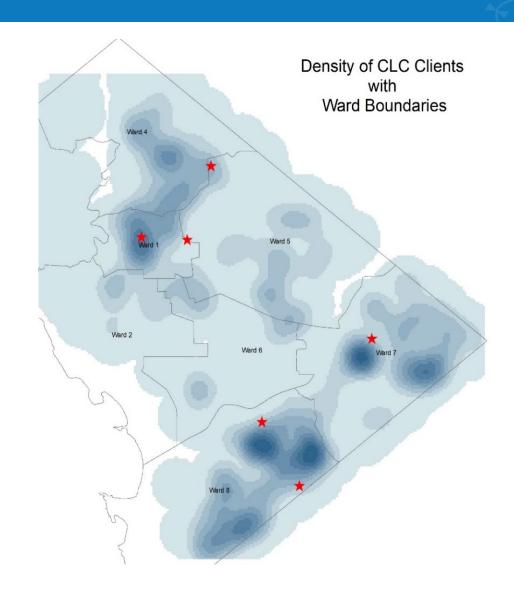
Medical Legal Partnership Intervention

### 12 Months After Intervention

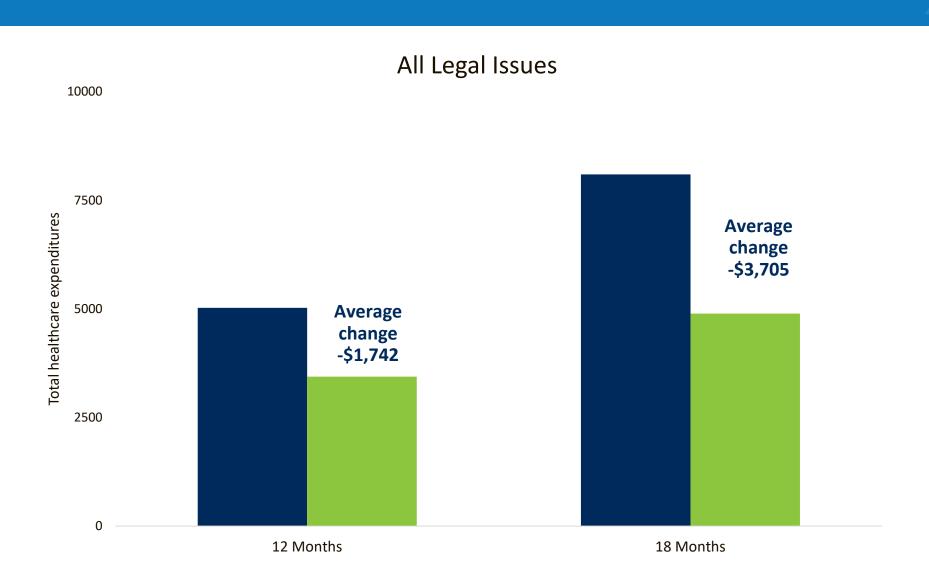
- 1 ED visit
- 0 hospitalizations
- 6 office visits
- Medication
- \$1,548 total charges<sup>3</sup>

## **Cost Avoidance Study**

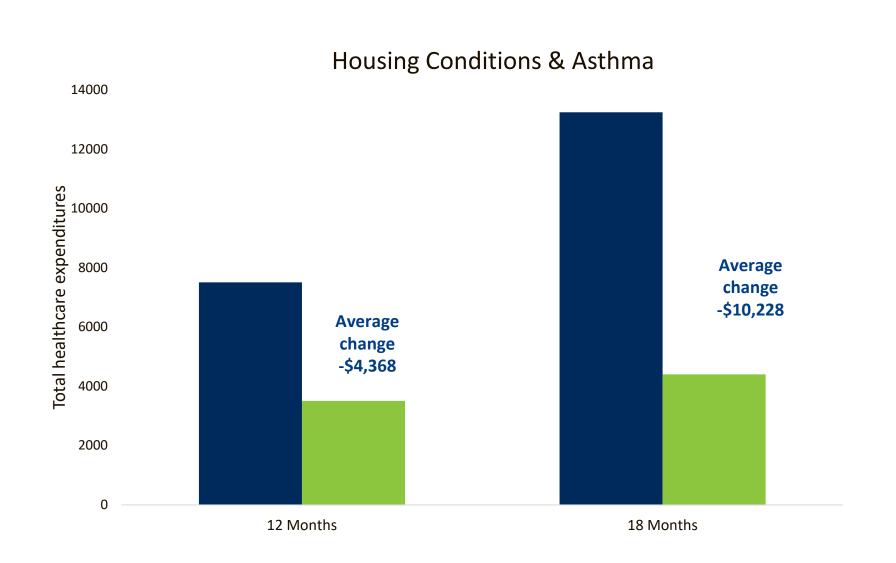
- 3 year period allowing for pre-post coverage
- 3538 children in 3684 instances of service
- 57% covered by participating MCOs



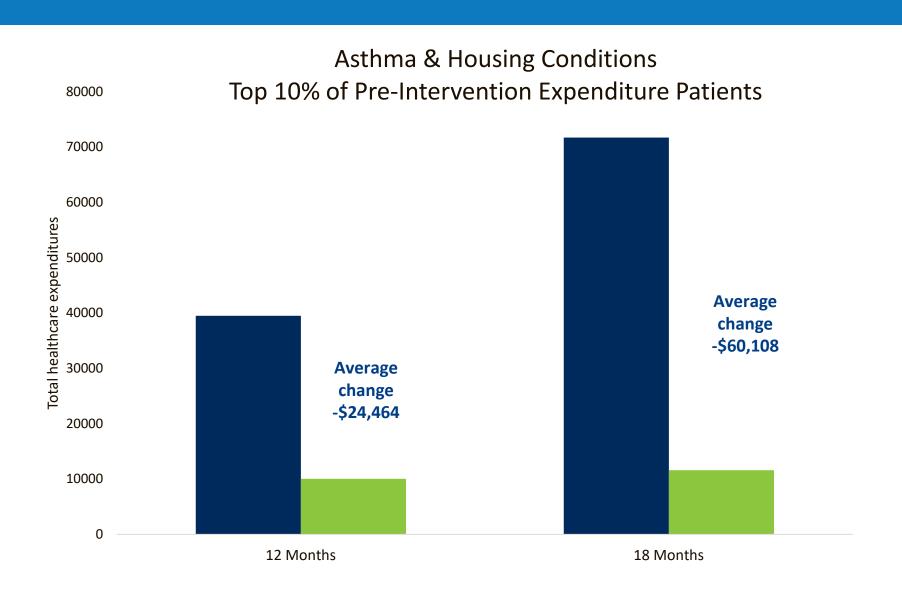
## **Cost Avoidance Findings**



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## CLC-AmeriHealth Outcome-based Payment Contract

- 1st Outcome-based contract for MLPs from Medicaid provider
- Housing conditions issue with an AmeriHealth beneficiary diagnosed with Asthma
- Direct referrals from AmeriHealth care managers and traditional referrals from medical partners
- With consent of client, reporting of outcome of case
- Upon successful resolution of health-harming housing, AmeriHealth will pay fixed amount to CLC for legal representation



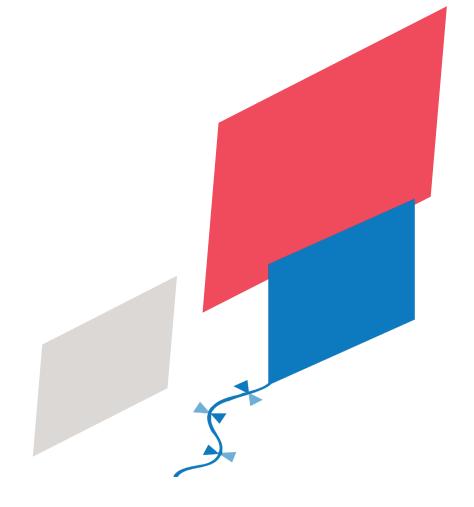
## **Thank You!**













## LEGAL SOLUTIONS FOR SOCIAL DETERMINANTS OF HEALTH

Innovative approaches to building population health equity.

ALICE SETRINI- MLP SUPERVISORY ATTORNEY

10.30.19

## HEALTH FORWARD/SALUD ADELANTE

- Partners
  - Cook County Health (CCH)
  - Chicago Department of Public Health (CDPH)
  - Legal Aid Chicago











## USING HEALTH SYSTEM AND PUBLIC HEALTH DATA TO DESIGN THE MLP

- MLP partners used data to:
  - Select priority populations for the MLP focus
  - Select medical/legal issues of focus





## TARGETING LEGAL ISSUES







## **MLP SERVICE MODEL**







## RESPONSIVE MLP SERVICE MODEL







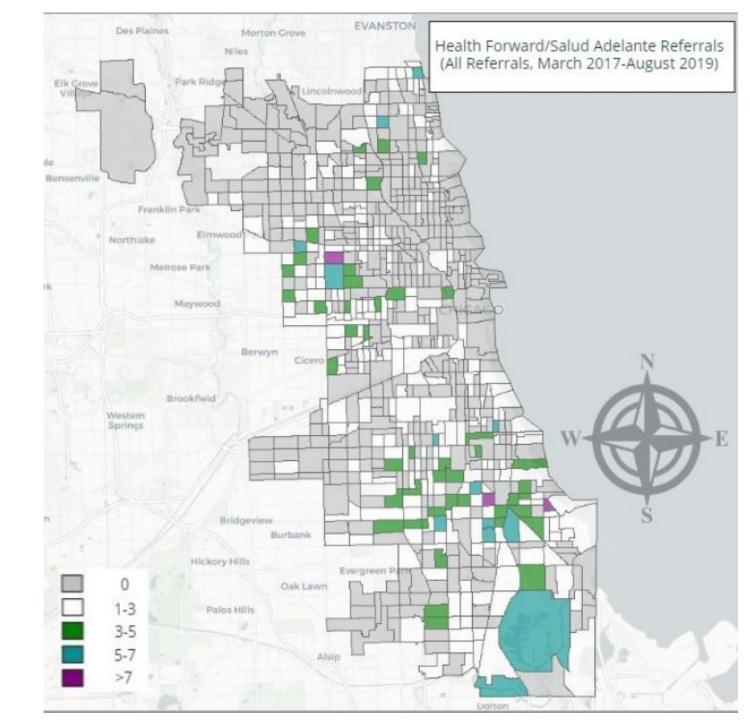
## FEEDBACK LEADING TO SSI/DI PILOT

- Care Coordination input related to members with multiple barriers to accessing benefits
- Pilot SSI/DI application support program
- BUILD Opportunity Fund Project September 2018-August 15, 2019





Health Forward/Salud Adelante Referrals (All Referrals, March 1, 2017-August 31,2019)\*

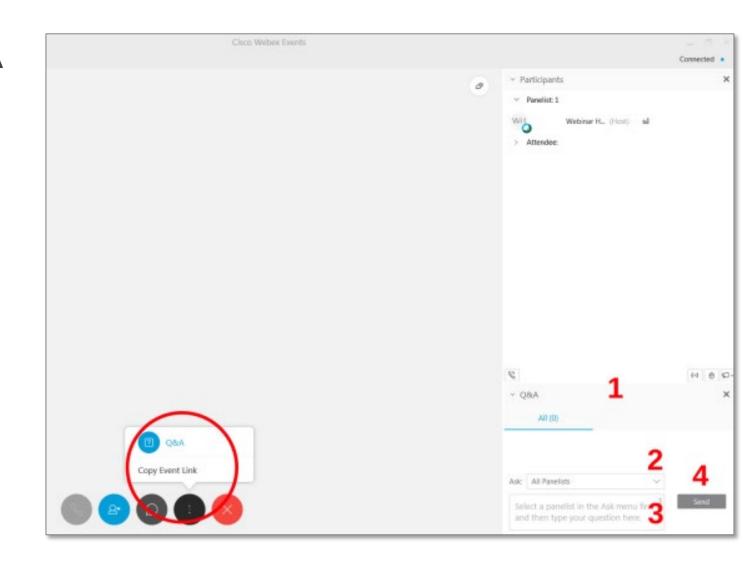


<sup>\*</sup>where census track data was available



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